

HAVE YOU HEARD?

A new website, www.DirectComplaint.com has just been launched!

DirectComplaint.com is the first website that puts the consumer directly in contact with a business owner or manager. This is the first website that offers constituents easy access to contact government officials or agencies.

At DirectComplaint.com, users can file a complaint with a business, send a letter to the President of the United States, look up recalls, and create their own petition.

According to Jonathan Gale, the Chief Operating Officer, founder, and president of DirectComplaint.com, "In less than ten minutes, with only minimal effort, consumers and constituents will now be able to fill out a complaint form, or write a letter, and have it sent directly to the desk of the person who makes decisions." According to Gale, "We all have complaints, but most people don't know where to begin, who to call, how to write a professional looking letter, or even who to contact to get their complaint heard. Now, for the first time, people will know that their complaint is really getting to the person who has the power to fix things."

DirectComplaint.com will not only provide the user with the tools to submit their complaint, but the complaints will be tracked anonymously for all the world to see. Consumers can even select from a menu of remedies, and the complaint trackers will keep track of the responses. Businesses and government officials can post their responses to the complaint trackers, allowing consumers and constituents to view more than one side of the story.

DirectComplaint.com will offer the user a variety of useful free resources, designed to make complaining easier than ever.

For more information about this unique website, contact Jonathan Gale at 877-969-3463, or view www.DirectComplaint.com.

About the founder:

Jonathan Gale is a totally blind man in his mid fifties. Gale has been blind for twenty two years, and legally blind his entire life. Even though Jonathan is blind, he doesn't let his blindness stop him or slow him down in any way.

Gale skis in the winter with other blind skiers, and in the summer, he hikes, and climbs mountains. In 1994, Gale and his wife rode their tandem bicycle forty five hundred miles from Los Angeles to Boston to promote eye research and educational programs.

Gale designed DirectComplaint.com to function the way he as a blind person would want to hear things on the computer. This has given the flow of the web site a smooth comfortable feeling. According to Gale "I have a visual image in my head of how I think things should be set up and flow, sometimes it works, and sometimes it doesn't." In the end, Gale relies on others to tell him how things look. Jonathan is already planning for the future. As DirectComplaint.com grows, Jonathan would like to hire other visually impaired people to work in his company. "Even if I am just a little bit successful, I

want to help others become successful too.”

Jonathan is reliant upon others, and his speech soft where program to help him monitor and run his website. Jonathan has a broad smile when he talks about DirectComplaint.com. “I am a totally blind person, with absolutely no vision, and I have developed a web site that will be used by 99.999 percent of people who have no vision problems.”

For the past thirty years, Jonathan has successfully helped family and friends resolve their consumer problems by being proactive and politely but forcibly advocating for the rights of the consumers he has helped.

Jonathan is hoping that DirectComplaint.com will become the resource for consumers and constituents to go to when they have a consumer or constituent complaint. Gale has the support of his family, and his friends, but he knows that what he really needs is for consumers to try DirectComplaint.com.

“In today’s fast paced ever changing communications world, it’s all about trust” Gale said, “People have to get to know me, to know DirectComplaint.com, to believe in it, to feel like they have a voice by using the website. Only then, will DirectComplaint.com be successful.”

It is Jonathan’s dream to some day have DirectComplaint.com be as familiar to consumers as one of the major credit card names. With hard work, honesty, and integrity, Jonathan Gale will one day see his dream come true.